

Archived

Teletržnik/teletržnica

Selected qualifications

Name of qualification	Teletržnik/teletržnica
Translated title (no legal status)	Telemarketer
Type of qualification	Nacionalna poklicna kvalifikacija, SOK raven 5
Category of qualification	Poklicna kvalifikacija
Admission requirements	<ul style="list-style-type: none">• A secondary technical or• general secondary qualification.
ISCED field	Field Poslovne in upravne vede, pravo
ISCED subfield	subfield marketing in oglaševanje
Qualification level	SQF 5 EQF 4
Learning outcomes	

Candidates will be able to:

- plan and organise their own work,
- ensure the quality and efficiency of work in the working environment in accordance with regulations and standards and good business practices,
- make rational use of energy, material and time,
- protect health and the environment,
- develop entrepreneurial characteristics, skills and behaviour,
- communicate with customers and co-workers,
- use modern information and communication Technologies and software tools,
- draw up documentation and check sources of information,
- perform pre-sales, sales and post-sales activities via electronic communication channels,
- conduct surveys via electronic communication channels.

Accessors

Verification and assessment are carried out by committees for the verification and validation of national vocational qualifications, appointed by the National Examination Centre (NEC). Committee members must be licensed by the National Examination Centre. Licences may be found [here](#) .

Assessment and completion

VALIDATION

During the guidance process the candidate prepares a personal portfolio, which a committee then assesses, validating catalogue content in part or in full. If the committee is unable to validate all contents of the catalogue, it assigns tasks to the candidate for verification.

VERIFICATION METHODS

Practical skills are verified in the selected assignment via the oral presentation of specialised theoretical knowledge about the service.

Condition for obtaining certificate

Candidates demonstrate attainment of the knowledge, skills and competences defined in the catalogue of standards of vocational knowledge and skills.

Awarding body

Providers of procedures for identifying and validating NVQs are entered in a register of providers maintained in the collection of the national information centre for vocational qualifications. These are: vocational schools, businesses, B2B training centres, adult education centres and chambers of commerce.

URL

<https://www.nrpslo.org/podrobnosti/npk/08711601>
