

# **Diplomant turizma** (un)/diplomantka turizma (un)

# **Selected qualifications**

Name of qualification Diplomant turizma (un)/diplomantka turizma (un)

**Translated title (no legal** Bachelor of Arts in Tourism status)

Type of qualification Diploma prve stopnje (UN)

**Category of qualification** Izobrazba

Type of education Academic bachelor's education

**Duration** 3 years

**Credits** 180 credits

· vocational matura, with an additional examination in mathematics, a foreign language, **Admission requirements** 

history and economics, or

Matura or

 school-leaving examination (prior to 1 June 1995) for any four-year secondary school programme

**ISCED** field

Field

Transport, varnost, gostinstvo in turizem, osebne storitve

**ISCED** subfield

subfield potovanja, turizem, prosti čas

**Qualification level** 

SQF 7 EQF 6 First level

### **Learning outcomes**

The qualification holder is qualified to:

(general competences)

- work constructively in a group,
- master research methods and professionally inquire about new organisational and management models associated with the process of creating tourism packages, services and products,
- properly apply acquired expertise in creating offers and managing processes, and in the organisation and control over the distribution of offers to users,
- delegate tasks and responsibilities in the work process,
- perform professional work autonomously, in terms of planning and effectively controlling business process functions at a tourism organisation,
- develop communication skills in work with employees and business partners,
- commit to professional ethics in relations with business partners, employees and clients,
- manage expert working groups, and
- develop skills and transfer them and other knowledge to employees at the operational level.

#### (subject-specific competences)

- demonstrate knowledge of and understand basic events and concepts in the tourism sector,
- understand basic information systems concepts,
- understand central concepts and applied approaches to destination management,
- understand the basic concepts of corporate economics,
- resolve specific work problems with the help of contemporary professional methods for studying tourism destinations and/or products and the management of tourism organisations,
- link knowledge of tourism with knowledge from the fields of entrepreneurship, finance, management, marketing, law, culture, sociology, psychology, geography and other fields,
- manage human resources,
- understand the role and importance of a tourism offer and/or product and its relation to other complementary activities, such as sport, preserving cultural heritage, promoting environmental awareness, etc.,
- understand the role and importance of a tourism offer for the economy and in preserving cultural heritage,
- understand the economic effects of the tourism industry,
- develop skills and apply acquired knowledge in the coordination, communication, management, planning and evaluation of tourism products, organisations and companies,
- use information and communication technologies, and master work with information systems at

- tourism organisations and destinations,
- master at least two foreign languages for good communication with business partners and clients in the tourism sector,
- analyse events in the work process and synthesise possible measures that will ensure the unhindered provision of services at an tourism organisation, notwithstanding the form of tourism,
- understand basic environmental principles, and the environmental protection and nature conservation standards required to provide quality tourism products,
- understand the provisions of codes of ethics in the tourism sector,
- understand basic concepts from logistical processes in the tourism sector,
- demonstrate knowledge of the basic psychology of users, and
- demonstrate knowledge of the importance of security in the contemporary tourism environment.

#### **Assessment and completion**

Examination performance is scored as follows: 10 (excellent); 9 (very good: above-average knowledge but with some mistakes); 8 (very good: solid results); 7 (good); 6 (adequate: knowledge satisfies minimum criteria); 5–1 (inadequate). In order to pass an examination, a candidate must achieve a grade between adequate (6) and excellent (10).

## **Progression**

Students progress to the second year if they have met all first-year requirements and accumulated at least 48 ECTS credits. All requirements from the following courses must be met: Tourism Theory, Statistics and Business Mathematics and Corporate Economics. All first-year examinations must be taken and 48 ECTS credits accumulated from the second year for progression to the third year. All requirements from the following courses must be met: Destination Management, Finance and Management, and Organisational Structure of a Tourism Company's Operations.

#### **Transitions**

Second-cycle master's study programmes (SQF level 8)

# **Condition for obtaining certificate**

Students complete their studies when they have successfully met all prescribed requirements of a study programme and accumulated at least 180 ECTS credits.

# **Awarding body**

University of Maribor, Faculty of Tourism in Brežice

http://ft.um.si/en